

CASE STUDY: DIRECTOR SOFTWARE DEVELOPMENT

INDUSTRY

Financial, Application Design & Development Division

SERVICES PROVIDED

Project Management, Strategic Business Process Consulting

COMPANY

International Tax & Accounting Services Company

CHALLENGE

Client desired a solution for customers to use services at a consolidated level rather than shipping the software and updates through CD's.

SOLUTION

Implemented a data center solution. Software was designed and developed as a thin client application thereby making the data center an important option for the client and its customers. The data center is a client facility to store the client's server software and files. The client took over duties for disaster recovery, database administration, operating system administration and backups for its customers. The data center solution generated an added revenue stream for client adding an additional \$150 million to its previous year numbers. Also created a disaster recovery plan and database administration procedures for the data center.